

Lexi Jen Ryan

508-505-1596
LexiJRyan@gmail.com

linkedin.com/in/lexijryan
New York City

EXPERIENCE

Bank of New York

Vice President, Product Owner | Jun 2024 – Jul 2026

- Led product strategy and execution for production services and reporting workflows within a \$43MM client account, managing a ~200-item backlog with 100% governance and audit compliance.
- Accelerated cross-functional alignment and delivery by translating complex operational and financial requirements into structured epics, user stories and intuitive workflow and application mockups in Figma, Excel, and PowerPoint used across client engagements.
- Accelerated incident resolution by streamlining JIRA processes, maintaining steady-state execution across 10–20+ weekly defects, 2–4 weekly active production incidents, and 120 total release phase issues.
- Spearheaded application migration effort, aligning engineering, QA, client stakeholders, and vendor teams across multiple environments to ensure zero disruption during rollout.
- Reduced onboarding friction during system migrations by creating product-led training strategies.
- Built strategic content and demo agentic model for AI-driven operational efficiency proposals, delivering visually compelling presentations to support innovation initiatives.

Lead Technology Product Manager | Apr 2023 – Jun 2024

Product Management Analyst | Aug 2021 – Apr 2023

- Coordinated development of award-winning company intranet reaching 40,000+ employees, overseeing release of over 150 new features and bug fixes and fully managing user acceptance testing across devices.
- Led cross-functional international team of 30 stakeholders across eight groups to identify and prioritize requirements, responsibilities, and metrics to roll out internal AI agent, improve internal search, and develop an enterprise knowledge management strategy.
- Articulated 1, 3, and 5-year vision, strategy, and roadmap for privacy enhancing technology using stakeholder interviews and independent research into best practices.
- Coded a conversational interface for the gift and entertainment policy.
- Women In Engineering, *NY Operations Lead*, Professional Achievement Award for Americas region.

Amazon

Software Development Engineering Intern | Summer 2020

- Enhanced a Java tool to provide accurate and granular latency metrics for Fire TV devices (40,000), conducting user research, design, and implementation.
- Led a Hackathon team in design and development of a conversational Alexa Skill to aid incoming interns in pre-onboarding.

Bose Corporation

AI & Data Intern | Summer 2019

- Owned the development of a wishlist feature using Elasticsearch for an internal Kibana platform processing raw text customer feedback data, designing and building a rule-based text categorization service and a topic aggregation service.
- Built and trained a machine learning aspect-based sentiment analysis model using BERT.

Lodo Therapeutics

Bioinformatics Research Assistant | Summer 2018

- Identified improperly entered data by designing an R Shiny dashboard to view overarching statistics about relationships amongst data in a digestible format.
- Wrote automated R scripts to lint data pulled from Benchling and AWS S3 buckets and upload results to Slack, identifying over 4,500 data inconsistencies and correcting nearly 3000.

EDUCATION

Northwestern University

Graduated 2021

B.A. Computer Science, B.A. Linguistics; 3.7 GPA

- Natural Language Processing Research: Fall 2020 – Spring 2021
- .dev Competition: *First Place*, BuildHer Hackathon: *Winner Best Beginner Hack*, ByteHacks Hackathon: *Winner Best Design*
- Happiness Club: *Co-Chair*, Seesaw Theatre: *Exec Board, Director, Writer, Performer, TA*

SKILLS

- Professional Scrum Product Owner (PSPO) I Certification. Certified SAFe 6 Agilist.
- Technical & Analytical: Python, Figma, Java, PowerBI, Tableau, Figma, SQL.
- Product/Project Management: Product Strategy, Roadmapping, Backlog Refinement, Stakeholder Management, UAT. Agile, Scrum, PI Planning. JIRA, Confluence.